



5 Courses

Technical Support
Fundamentals

The Bits and Bytes of Computer
Networking

Operating Systems and You:
Becoming a Power User

System Administration and IT
Infrastructure Services

IT Security: Defense against the
digital dark arts



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OWAIS AHMED SHAIKH

has successfully completed the online, non-credit Professional
Certificate

Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This five-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

Google

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